

## CHAPTER -27

### HOTELS

**27.1** Hotels are an important component of the tourism sector. They contribute to the overall tourism experience through the standards of facilities and services offered by them. With the aim of providing contemporary standards of facilities and services available in the hotels, the Ministry of Tourism has formulated a voluntary scheme for classification of operational hotels which will be applicable to the following categories: Star Category Hotels: 5 Star Deluxe, 5 Star, 4 Star, 3 Star, 2 Star & 1 Star Heritage Category Hotels: Heritage Grand, Heritage Classic & Heritage Basic.

**27.2 Categories of Hotels:** In general, to be called a hotel, an establishment must have minimum of six letting bedrooms, at least three of which must have attached (ensuite) private bathroom facilities. Although hotels are classified into 'Star' categories (1-Star to 5 Star), there is no standard method of assigning these rating, and compliance with customary requirements of voluntary. In India, provisionally there were 1394 approved hotels as on 31<sup>st</sup> Dec 2015 with about 81011 rooms.

**27.3 Government Initiatives:** Ministry of Tourism has taken several steps to encourage tourism in India. Increase in tourism infrastructure has been high on its agenda.

**27.4** India, as per United Nations Conference on Trade and Development (UNCTAD), continues to be the second most favourable destination for investment after China. The plan of **Five Year Tax Holiday** is already in place for 2, 3 and 4 Star hotels that are established in specified districts declared as 'World Heritage Sites' by UNESCO.

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1	27.1 (A)	Rooms in Different Category of Hotel in India (As on 31st December)
2	27.1 (B)	Rooms in Different Category of Hotel in States and India (As on 31st December)

**References: Various Issues of India Tourism Statistics, Market Research Division, Ministry of Tourism, Government of India.**