

**F. No 12031/02/2020-ISS**  
**Government of India**  
**Ministry of Statistics & Programme Implementation**  
**ISS Division**


**Sardar Patel Bhavan,**  
**Sansad Marg, New Delhi,**  
**Date: 20<sup>th</sup> January, 2021.**

**OFFICE MEMORANDUM**

**Subject: Perception survey of ISS officers on Integrated Voice Record System (IVRS) on pilot basis reg:-**

The undersigned is directed to inform that a Perception Survey on working environment is being conducted on IVRS in respect of all ISS officers during 21.01.2021 to 29.01.2021 on pilot basis. The Survey will be conducted telephonically through **Ph. No. 022-50629718** during office hours and it may take approximately 4 minute to complete the questionnaire.

2. There are 18 questions in the survey and response of each question is to be recorded on a scale of 0 to 9. The call for the survey will be made once to each ISS Officer. In case an officer is unable to attend the call, second and last attempt will be made. However, in case of incomplete response, there will be no second attempt to complete the survey.
3. All ISS Officers are requested to respond to the IVRS call and complete the Survey.
4. This issues with the approval of the Competent Authority.

  
**(Jitendra Kumar Verma)**  
**Deputy Director (ISS)**  
**Ph. No. 011-23744502**

To,

- i. All ISS Officers through website of the Ministry
- ii. DDG, DIID , NSO, MoSPI.

Copy for information to:

- i. Sr. PPS to Secretary, MoSPI
- ii. PPS to DG(NSS/Stats/C&A), NSO, MoSPI
- iii. PPS to DDG(Admin.), NSO, MoSPI